



## Announcement

# Centralization of Non-Insured Health Benefits (NIHB) Dental Predetermination Services in Ottawa

As part of the Government of Canada's Economic Action Plan 2012, the Non-Insured Health Benefits (NIHB) Program is centralizing the processing of dental predetermination submissions and related requests at NIHB Headquarters in Ottawa.

The goal of centralization is to gain efficiencies through the consolidation of administrative functions and to improve consistency in the adjudication of dental benefits. All dental predetermination and related requests are being transferred from Health Canada regional offices to Ottawa in a phased approach beginning September 2012 and are scheduled for completion by September 2013. NIHB is making every effort to ensure that this transition will not result in any disruption to services for both providers and clients.

Effective **November 1, 2012**, all Atlantic Region dental predetermination, post determination, client reimbursement, and appeal requests must be sent to the new NIHB National Dental Predetermination Centre (DPC) located in Ottawa:

### **National Dental Predetermination Centre**

Non-Insured Health Benefits

First Nations and Inuit Health Branch, Health Canada

Address Locator 1902D, 2nd Floor, Jeanne Mance Building

200 Eglantine Driveway

Ottawa, Ontario K1A 0K9

Toll Free Phone #: 1-855-618-6291

Toll Free Fax #: 1-855-618-6290

### **Please note:**

Inquiries related to medical transportation to access dental services should continue to be directed to the NIHB Atlantic Regional Office: 1-800-565-3294 (phone) or 1-800-377-9288 (fax)