

BMO IS ACTIVELY LOOKING FOR CANDIDATES IN THE CORNER BROOK AREA

PART-TIME CUSTOMER SERVICE ROLES – CARIBOU ROAD BRANCH

BMO is looking to connect with candidates interested in part-time **customer service roles** in Corner Brook. In addition to great communication skills and customer service experience, we are looking to connect with great candidates who are interested in the Financial Services sector and are looking for the first step in their banking career.

The Customer Service Representative is one of the most important roles at BMO. In this role you are the ambassador of our brand in your one-on-one interactions with our customers.

As a **Customer Service Representative**, you will:

- Serve and delight each customer during every interaction and execute financial transaction including deposits, withdrawals, bill payments, foreign currency requests and/or other account transactions in an efficient and professional manner
- Proactively demonstrate lobby leadership and educate our customers on self-serve options available to them with the goal to deliver an enhanced customer experience
- Understand our customers' needs through quality conversations and identify opportunities to promote the right financial products and services to meet their needs
- Refer customers to branch team members and partners who can have quality needs based conversations to explore customers financial needs and goals
- Maintain overall appearance and presentation of the branch
- Actively participate in regular coaching sessions and team meetings

Please find the link to the full job description and to apply: [Caribou Road Branch](#)