

Home Heating Program- Frequently Asked Questions

Question: Why isn't Qalipu First Nation offering a paper application this time? I don't have access to a computer or internet. How can I apply for these benefits?

Answer: Due to the quick turnaround required for this program the most reliable method to ensure your application is entered into the draw by the deadline is to submit online. We encourage you to ask someone in your family or a friend to help fill out the application and submit online. We apologize for any inconvenience this may cause.

QFN is offering phone support at 709-393-6777 or 709-634-4577. We will respond to calls as quickly as possible.

Question: What are the eligibility requirements for the Residential Home Heat & Energy Rebate?

Answer: Applicants must be a member of Qalipu First Nation and have a **valid** band membership number (034XXXXXXX), be a resident of Canada for a least 12 months prior to the date of application and provide proof of service in the form of a receipt(s) or invoice(s) from a registered home heat or energy provider with service charges equaling \$350 or more between the dates of January 1st, 2022 – May 1st, 2022.

Question: What receipts/invoices are considered eligible? What should be included?

Answer: We require that all receipts or invoices show member's name and full address. Please ensure the address entered on the application matches the service address listed on the receipts/invoices provided. We also require all receipts or invoices to be from a Registered Home Heat or Energy Provider (ex. NL Power, North Atlantic Home Heating Services, Superior Propane etc.). Each submitted receipt or invoice should clearly show either a Business #, HST # or account # to be considered eligible. A minimum of \$350 in charges is required to be eligible. **Multiple receipts or a combination of receipts will be accepted if combined total is \$350 or more.**

Question: I am a member of Qalipu First Nation, but the heating receipts or invoices are in my spouse's or partners name, and they are not a member of Qalipu First Nation. Can I still apply?

Answer: In the case where the receipts provided are in the spouse's or partners name, secondary proof of address for the member must be provided to prove both reside at the same address. The secondary proof of address can include but is not limited to: property tax invoices, poll tax invoices, online shopping receipt or shipping confirmations, pay stubs etc. The secondary sources of proof must state the **members/applicants** name and an address that matches the home heat or energy receipt/invoice submitted. They must be from a registered business.

Question: If I am one of the successful applicants how much will my rebate be?

Answer: Qalipu First Nation will provide a one-time payment of up to \$350 to each successful applicant.

Please Note: While all applications will be accepted, priority will be given to applicants who were not selected during the first random draw held by QFN in Fall 2021.

Question: Do I have to pay taxes on these rebates and benefits?

Answer: *If an individual receives any benefits under our Covid19 Support Programming, it is the responsibility of the member/applicant to declare this as income during filing of their taxes. Any further taxation questions should be referred to the Canada Revenue Agency for clarification.*

Question: Can all members in my household apply?

Answer: *While all member applications will be accepted, only one successful applicant per household is permitted. If additional applications are subsequently drawn from the same household, they will be considered ineligible.*

Question: Can I apply more than once?

Answer: *Limit of one application per member. Duplicate applications will be removed from the draw. In the event duplicate applications are received, QFN will consider the first application received as the valid submission. All other applications will be removed or deleted from the draw.*

Question: Can I apply for this program again if I have previously received the benefit?

Answer: *The program is open to all applications but to ensure all members have equal opportunity to avail of the program, first priority will be given to those who were not successful during the first random draw.*

Question: I applied during the last random draw and didn't win anything. Should I apply again, or will my name already be entered?

Answer: *To be eligible for the program QFN requires that you submit a new application each time as your personal information may have changed since the first random draw.*

Question: How will I receive my reimbursement if I am a successful applicant? How long will it take?

Answer: *Our aim is to process payment within 8 weeks of the draw date. Direct deposit is the preferred method of reimbursement as it is the quickest. Please make every effort to upload your direct deposit information. Mailed cheques are an option but additional wait times can be expected.*

Question: I applied with a Street address, but my mail goes to a PO Box or Box number. Does this matter?

Answer: *We encourage all members to state both Street and Mailing addresses on their applications. This is especially important if these are different as incorrect mailing addresses can slow down the processing times as well as cause your reimbursement to be returned to Qalipu First Nations. Please add any PO Box, Box # etc.*

Question: I do not have a band number (034XXXXXXX), but I have an Indigenous and Northern Affairs Canada file number. Can I use that to access the QFN Covid-19 Programs?

Answer: *If we can not validate your Band Membership, we can not provide support under these programs. The Residential Home Heat & Energy Rebate is for **members** residing in Canada (for a minimum of at least 12 months prior to time of application). This is part of the funding requirement.*

Please Note: *By submitting online, you are declaring and authorizing QFN to process your application. This includes auditing. Your authorization allows us to collect information from you (including receipts and invoices) for services provided to you. The release of any records that are relevant to the processing and payment of this claim to Qalipu First Nation, its agents or contractors, or Regulatory Body. You're declaring this information that you submit online to be true and accurate and verifying that it does not contain a claim for any benefit or service previously paid for by Qalipu First Nation or by any other plan(s) programs(s) that is noted in the statement or explanations of benefits.*