



Seniors Essential Travel Subsidy Program

- Frequently Asked Questions -

Question: I did not submit an EFT (direct deposit) form when I applied for benefits, and Qalipu First Nation does not have my direct deposit information on file from a previous transaction. Where should I send the form now if I want to receive my benefits by direct deposit?

Answer: If we do not have EFT (direct deposit) on file for you or you did not include it in your application, we will send you a cheque in the mail.

Question: I submitted my application and I want to know if you received it. I called and/or sent an email and have not received confirmation that you received my application.

Answer: We receive thousands of applications and do not have the staff resources to search for individual applications. This means we are not able to provide verification of received applications. When you submit your application online, you will know your application has been received by the confirmation message that reads "Thank you for applying for the Seniors Essential Travel Subsidy."

Question: I do not have access to a computer or internet. How can I apply for these benefits?

Answer: Due to the quick turnaround required for this program the most reliable method to ensure your application has been received by the deadline is to submit online. We encourage you to ask someone in your family or a friend to help fill out the application and submit online. We apologize for an inconvenience this may cause.

QFN is offering phone support at (709)-393-6777 or (709)-634-4577. We will respond to calls as quickly as possible.

Question: Do I have to apply every month for the Seniors Essential Travel Benefit?

Answer: No. Only one application is required to apply for the months of January, February, March, and April. The one-time application allows each member to be eligible to receive \$50 per month for a total one-time payment of \$200 (one per household).

Question: Do I have to pay taxes on these benefits?

Answer: If an individual receives any benefits under our Covid19 Support Programming, it is the responsibility of the member/applicant to refer any questions to the Canada Revenue Agency for clarification.

Question: How will I receive my reimbursement if I am a successful applicant? How long will it take?

Answer: Our aim is to process payment within 8 weeks of application closure date of July 5th. Direct deposit is the preferred method of reimbursement as it is the quickest. Please make every effort to upload your direct deposit information. Mailed cheques are an option but additional wait times can be expected.

Question: *I do not have a band number (034XXXXXX), but I have an Indigenous and Northern Affairs Canada file number. Can I use that to access the QFN Covid-19 Programs?*

Answer: If we can not validate your Band Membership, we can not provide support under these programs. The Seniors Essential Travel Subsidy Program is for members 60+ or older at the time of application who have resided in Canada for a minimum of at least 12 months prior to time of application. This is part of the funding requirement.

Please Note: By submitting online, you are declaring and authorizing QFN to process your application. This includes auditing. Your authorization allows us to collect information from you (including receipts and invoices) for services provided to you. The release of any records that are relevant to the processing and payment of this claim to Qalipu First Nation, its agents or contractors, or Regulatory Body. You are declaring this information that you submit online to be true and accurate and verifying that it does not contain a claim for any benefit or service previously paid for by Qalipu First Nation or by any other plan(s) programs(s) that is noted in the statement or explanations of benefits.